

NHDA 2025 Leadership Retreat Agenda January 25th to 28th, 2025 Fairmont El San Juan Hotel, Puerto Rico

Sunday (1/25) 5 PM to 7PM (Open to Guests)	Welcome Reception (Banyan Tree) NFL Conference Championship Games Viewing Party – featuring hand rolled cigars.
Monday (1/26) 9 AM to 11:30 AM (Open to all members)	NHDA Board of Directors Meeting (Bennet Salon) Focus – Rollout of IC Certification program
4:00 PM to 5:30 PM (Open to Guests)	Reception (Banyan tree) Join us for a drink before heading out to your private dinners in Puerto Rico
Tuesday (1/27) 9 AM to Noon	Leadership Session #1: (Bennet Salon) Topic #1 Overview of Reverse Logistics Tony Sciarrotta – Executive Director Reverse Logistics Association Eric Owens – Chief Growth Officer, Sharetown C-Suite Roundtable: An open discussion on the frontline issues facing final mile bulky goods delivery. Moderator: Jim Betz, President – National Home Delivery Association
6 PM to 9:30 PM (Open to Guests)	Beachfront Reception (El San Juan Beach Club)
Wednesday (1/28) (Open to guests) 9 AM to 11:30 AM	Leadership Session #2 (Bennet Salon) Continental Breakfast Topic 3 – Effective Executive Communications Steve Alberts, Adjunct Professor & Leadership Coach, High Point University Topic 4 – Jack Kelly (w/toast)
11:30 AM to Noon (Open to guests)	Leadership Retreat Wrap-up Discussion Jim Betz, President – National Home Delivery Association